

Parental controls guide



Virgin Mobile

Parental Controls information

Type of guide

Broadband & Mobile networks

Features and Benefits

Virgin Mobile Parental Controls allow the account holder to restrict access to sites that are only suitable for people 18 or over (plus social networking sites), as well as limiting access to specific websites.

What specific content can I restrict?



Inappropriate content



Social networking

What do I need?

A Virgin Mobile account (Email address and Password) If you haven't signed up, you will need the Virgin Mobile number and your contact details.

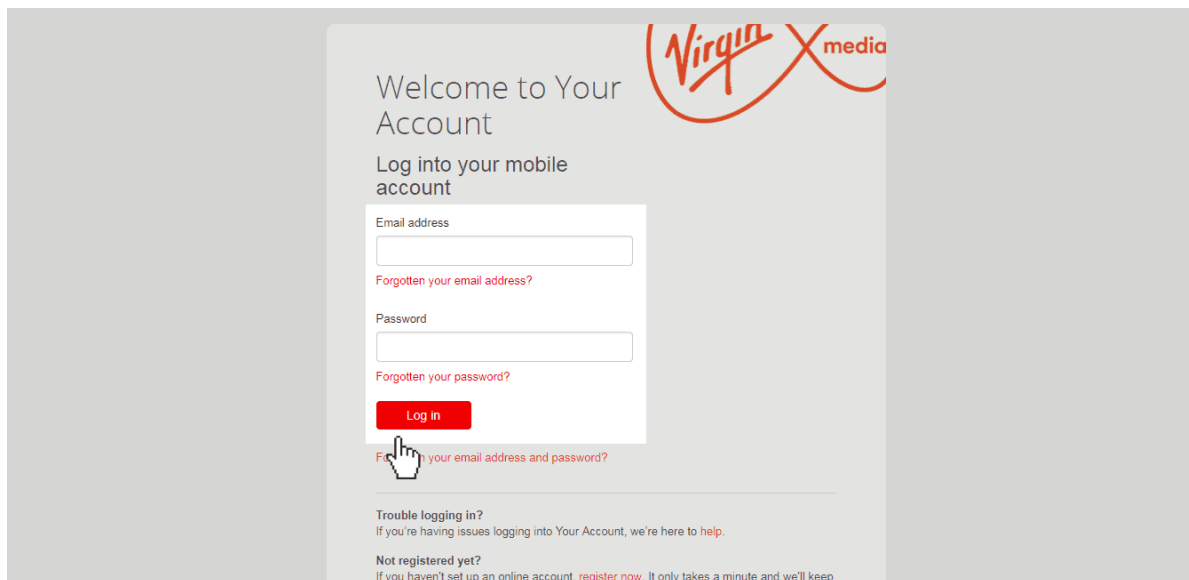


Virgin Mobile

Step by step guide

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To turn parental controls on simply call 0345 6000 789 from your child's mobile phone or visit Virgin Mobile's account page and log in using your Email address and Password. If you haven't got an account click the 'Create Your Account' button.

A screenshot of the Virgin Mobile account login page. The page features the Virgin Media logo in the top right corner. The main heading is "Welcome to Your Account" followed by "Log into your mobile account". Below this, there are two input fields: "Email address" and "Password". Each field has a "Forgotten your [email address/password]?" link below it. A red "Log In" button is positioned below the password field. At the bottom of the form, there is a link that says "Forgot your email address and password?". Below the form, there are two sections: "Trouble logging in?" with a link to "help", and "Not registered yet?" with a link to "register now".

Welcome to Your Account

Log into your mobile account

Email address

Forgotten your email address?

Password

Forgotten your password?

Log In

Forgot your email address and password?

Trouble logging in?
If you're having issues logging into Your Account, we're here to [help](#).

Not registered yet?
If you haven't set up an online account, [register now](#). It only takes a minute and we'll keep

Virgin Mobile



Step by step guide

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Go to the Plan and Device tab and click on Manage services. This will allow you to click on the parental controls.

